

## Greater Gwent Cremation Joint Committee - Manager's Report

### STATISTICS

#### 1. Website

In the past 30 days, there have been 6570 views of the crematorium website, with 684 users getting mapping information directly from the site.

#### 2. Memorial Sales

MONTH	VASE BLOCKS	SANCTUM 12	LEASE RENEWALS
December 2016	5	0	0
January 2017	4	3	4
February 2017	6	3	10

#### 3. Cremations

	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006
<b>Jan</b>	268	240	262	278	220*	254	278	254	283	298	279	263
<b>Feb</b>	258	243	262	254	200*	268	256	226	262	227	239	225
<b>Mar</b>		277	287	241	267	279	249	235	253	218	250	241
<b>Apr</b>		268	245	222	268	237	193	229	222	246	227	227
<b>May</b>		266	230	234	274	270	232	198	204	236	224	226
<b>Jun</b>		264	241	239	218	193*	232	235	206	201	224	202
<b>Jul</b>		211	237	257	211	175*	204	208	205	206	247	202
<b>Aug</b>		244	187	206	183	168*	241	198	191	223	220	215
<b>Sep</b>		228	232	204	194	158*	221	218	204	210	211	211
<b>Oct</b>		224	225	243	234	186*	233	232	225	251	241	210
<b>Nov</b>		239	249	222	226	176*	220	219	212	200	225	217
<b>Dec</b>		244	266	248	200	182*	234	227	238	234	207	186
<b>TOTAL</b>	<b>526</b>	<b>2948</b>	<b>2913</b>	<b>2848</b>	<b>2695</b>	<b>2546*</b>	<b>2793</b>	<b>2679</b>	<b>2705</b>	<b>2750</b>	<b>2794</b>	<b>2625</b>

\*Figures marked with an asterisk are at times with reduced service provision due to the installation of mercury abatement plant.

## **CHARTER FOR THE BEREAVED**

We have been successful in securing our Silver Award from ICCM Charter for the Bereaved for the seventh consecutive year.

## **FUNERAL AVAILABILITY**

Resilience has remained high throughout the Winter months .The longest forced gap between booking a funeral and a service time being available has been five working days.

## **GROUNDS MAINTENANCE**

We have been very fortunate in having no storm/snow damage throughout the Winter.

A programme of refurbishment of the crematorium's benches has been completed ready for the Spring.

The appearance of the grounds is exceptional for the time of year, with the first of many thousands of bulbs coming into bloom.